

# HOTEL PRÉDIUM

## PRIVACY.

**Operators** for processing personal data are

KF, s.r.o.

Moravská 36

952 01 Vráble

(hereinafter referred to as the "operator").

IČO: 36 798 291

Tax ID: SK2022406672

Company registered in the Commercial Register of the District Court of Nitra,  
in section Sro, in insert number 20189 / N.

Phone: +421 37 793 0131

Contact e-mail: [recepacia@predium.sk](mailto:recepacia@predium.sk)

**Your personal data** is processed in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data repealing Directive 95/46 / EC (General Regulation on data protection = GDPR) and in accordance with Act no. 18/2018 Z. z. on the Protection of Personal Data and on Amendments to Certain Acts as amended and effective from 28 May 2018.

**The purpose of processing GDPR's personal data** for GDPR's customers is to provide information about the personal data that the operator handles to natural persons in the provision of services, the sale of goods to the operator's customers, and the visits to the [predium.sk](http://predium.sk) website, for what purposes and for how long the operator will personal data, in accordance with applicable law, to process and store to whom and for what reason they may be handed over, and also to indicate what rights individuals are entitled to in relation to the processing of their personal data.

**Personal information** is any information that concerns you and on the basis of which you are an identifiable entity for us as a natural person. This occurs in cases where we can identify you directly or indirectly, in particular on the basis of a generally identifiable identifier. In relation to the subject of activities registered in the Commercial Register, the operator may process the following categories of personal data.

**You enter your personal information voluntarily into the booking forms on our site:**

Name and surname, email, phone number.

During your visit to our site, we record the IP address assigned to you by your ISP, which site you visited from our site, how long you are on our site, which particular sub-pages you view, and so on. This information is considered to be personal, as it is your online identifier and therefore we handle this information with increased care.

**Personal information entered in booking forms.**

- **name and surname, e-mail, telephone number** - needed for the purpose of delivering the service, for the purpose of issuing the invoice and related documents, and for the purpose of customer care, the legal basis for the processing of such personal data is the fulfillment of the contract and the fulfillment of the statutory obligations of the operator arising from the tax laws, the accounting regulations, the Civil Code and other specific legal regulations; the retention period of data within the meaning of legal regulations from 5 to 10 years. Unless the operator has other legal bases, the processing of personal data requires the consent of the data subject to process his or her personal data.

- **e-mail and telephone number** - communication with the customer about ordering, delivery of the order, delivery of additional information to the order from the supplier, the operator, the legal basis for the processing of such personal data is the performance of the contract.

**Personal data is retained for the purposes of the Operator for the purposes of the ordering / performance of the contract, together with the securing of the warranty claims until or until he / she has declined / refused processing - whichever comes first;** unless specific legislation (tax, labor law, archiving, accounting rules) provides otherwise (longer processing time). The processing of your personal data is legal in the time period from granting consent to his / her opting out / legitimate interest / profiling,

even if you have opposed your / their legitimate interest in the provision of your personal data or profiling your data.

**It is of utmost importance for your personal data to be safe.** We have implemented various security systems for data protection. With technology improvements, we also improve these security systems, use virus scanning, anti-virus programs, and multi-level firewall. At the same time, the intermediaries - who come in contact with your data, are properly instructed about the duty of confidentiality.

Our website has a secure protocol, data about you that we store is secured on the servers by password and encryption, and a secure backup is created. At the same time, we regularly update the records of processing activities under personal data protection legislation and European standards. Last but not least, our list of our clients is deferred in a locked office in a protected building. We do our best to keep your data safe from outside of computer systems.

If our systems were accidentally attacked by a hacker attack, if our system was otherwise attacked and the threat of data leakage and damage to your rights arise, you will be notified within 72 hours of our support for the action taken and, at the same time, we will also communicate with the supervisory body in the area of personal data protection in the SR - with the Office for Personal Data Protection.

**As a person concerned**, j. the person whose personal data are being processed - you have the right to be informed of the data of the operator - i.e. the person who processes your data.

**You have the right to access the data** we process about you. If you want to know which specific data we keep on your person, we will be glad to provide them on your email in writing in a complete file in electronic form. **An operator may refuse to provide a copy of the personal data he is processing if such provision could have adverse effects on the rights and freedoms of others.** As a person concerned, you have **the right to repair the data provided, respectively. supplementing them** in the event of any inaccuracy / incompleteness. Once the purpose of providing personal data has been attained - i.e. after the performance of the service, you have a "right to forgive", i.e. **the right to delete the**

**provided data.** The right to delete the provided personal data will also apply if you revoke your consent to the processing of your personal data. In cases where your personal data is processed by your consent, you have **the right to revoke your consent at any time.** In cases where processing of personal data is based on our legitimate interest, you have **the right to object to our legitimate interest.** If we make your objection warranted, your data processed on that basis will be erased from our systems. We will also delete them if it is proven that the data was being processed illegally.

**However, the right to delete your personal information is not absolute.** If we need your information to comply with our legal obligations imposed by tax laws, accounting rules and other specific legislation; for this purpose, we will have to process them further for our legal obligations.

As a person concerned, you have **the right to request a limitation on the processing of your personal data,** in the case of an attack on the correctness of your personal data during the data verification period; or if the processing of personal data is illegal and the data deletion site will require a limitation of its processing; and also if the operator does not need your personal data for the purpose he has stated, but you need them to prove yourself, Defending your legal claims (complaints, litigation - otherwise the data would be erased and we could not provide it). When you limit the processing of your personal data, your data will remain in our systems, but we will no longer use it for our purposes.

The Operator will notify you of your change, repair, resp. deleting your personal information. At the same time, you have **the right to request the transfer of personal data to the other operator,** whose details you provide us in writing. Technically feasible on our part is the transmission of an email address, other data given the different purpose of processing it, depending on the circumstances of the case. **An operator is entitled to refuse the data subject's request if the requested transfer could have adverse effects on the rights and freedoms of others, and the legal conditions for implementing the GDPR transmission right are not met.**

All your applications for the exercise of your above rights, the objection to the legitimate interest of the operator, or our consent to the processing of personal data **will be rectified within 72 hours of delivery; in the case of a complex request not later than one**

**month after the receipt of the application. If your request is technically demanding for equipment, we will let you know and we will extend the deadline within the meaning of the law for a further 2 months.**

An operator shall provide personal information to intermediaries only in the case of a legal, commercial, or legal claim. These are postal and courier services, a medical doctor, a medical facility, a tax office, a court, law enforcement agencies, other persons and authorities with a statutory obligation to provide information.

Personal data acquired and processed by the intermediary are not the subject of a third-country / non-EU transfer and your data is stored on servers located in the EU. The Authority for the Processing of Personal Data is the Office for the Protection of Personal Data of the Slovak Republic. In the event that we do not respond to your request for the exercise of rights within one month of receiving it, you have the right to contact the Office for Personal Data Protection, Article 100 of Act no. 18/2018 Z. z. in a valid and effective way (Personal Data Protection Act).

## **Cookies**

### **Cookie Policy**

These policies contain information about how the cookie uses cookies and similar technologies ("cookies").

### **Using cookies**

Each site of the operator uses cookies to help us deliver better service. By using the predium.sk site, you agree to the use of cookies in accordance with your browser settings. If you visit our website and the browser accepts cookies, we consider it our acceptance of our cookie terms. The instructions for changing cookies can be found in the help of each browser.

### **What are cookies?**

Cookies are small text files that can be sent to your browser while visiting a website and stored on your device (your computer or other Internet-enabled device such as a smartphone or tablet). Cookies are stored in the folder for your browser files. Cookies

usually contain the name of the web site they come from, the validity and value. On the next visit, the web browser reloads cookies and sends this information back to the website that originally created the cookie. The cookies we use do not harm your computer.

### **Why do we use cookies?**

We use cookies to optimally create and constantly improve our services, adapt them to your interests and needs, and improve their structure and content. Temporary and permanent cookies may be used on predium.sk. Temporary storage on your device until you leave the page. Permanent cookies remain on your device until their expiration or manual deletion. The time we leave your information depends on the type of cookie. We use several types of cookies on our websites.

### **Basic cookies**

These cookies form the basis for running our website and enable the use of basic features such as secure areas or online payments. Basic cookies are, for example, remembering logins, enabling access to secured areas without requiring re-login, pre-completion of forms, and p. Without these cookies, we can not provide the services that form the basis of our site. If you disable these cookies, we will not be able to guarantee the faultless operation of the site.

### **Running cookies**

By using our cookies, we collect statistical information on how you use our website. This technical information, for example, See which parts of the web page you clicked on which page you last visited and p. These cookies serve to analyze and improve our website in terms of content, performance and design. If you disable these cookies, we can not guarantee the smooth operation of our site.

### **Functional cookies**

Functional cookies are not necessary, but they help us improve the functionality of our website. For example, remembering the settings you selected when you visited the previous page, content distribution, site selection, and so on, so you do not have to re-set them. We use these cookies to determine if you have already been offered a service or provided information from your current location if you agree to share such information. Although the use of these cookies depends solely on your settings, if you disable them, you may lose some of the services we can provide.

## **Ad cookies**

We can use ad cookies on our websites to view content and ads that are tailored to your interests. These cookies can collect information about your habits when browsing our site. They can also be used to recognize your re-visit to any of the websites that are part of our network. In this way, we can provide content and ads on our site that are more relevant and effective to target direct marketing communication, but also to limit the number of ad impressions and measure the effectiveness of your ad campaigns.

## **Third-party cookies**

There are links and integrated content from other websites at [premium.sk](http://premium.sk). Therefore, cookies that are not subject to operator control may be created while using our website. This is the case, for example, if the web site you are viewing uses a third-party analysis tool or marketing automation (such as Google's tools) or displays third-party site content, YouTube or Facebook. This results in the acceptance of cookies from these third party services. The operator can not control the storage or access to these cookies. To know how these third parties use cookies, please read the privacy policy and cookie policy for these services.

## **How can I change cookie settings?**

Cookies that are used on the [premium.sk](http://premium.sk) web site can be set up in your web browser. Most Internet browsers are originally set to automatically accept cookies. You can change this setting by blocking cookies or alerting when cookies are sent to your device. The instructions for changing cookies can be found in the help of each browser. If you use different devices to access pages (like a computer, smartphone, tablet), we recommend that each browser adjust your cookie preferences on each device. We will respect you if you change the pre-set cookie setting. However, disabling certain cookies may affect the functionality of our website.

These Terms apply from May 9, 2018. If we change the privacy policy, we will post them on this site and we will notify you by email.